

The Faces Behind the Numbers

Take a look around you. It's your neighbor you wave to every morning. Your child's classroom buddy. An older adult relative needing care. It may even be a close friend facing tough times. These are the real people behind the over 15,000 individuals Jewish Family Service served this past year.

The numbers alone can't convey the life-changing impact. But each statistic represents a powerful story of hope, resilience, and compassion from our community. This annual report celebrates the commitment of our staff, dedicated volunteers and generous donors to repairing the world, one person at a time. As you read the past year's accomplishments in numbers, focus on the thousands of real people whose lives we helped to transform.

Mission: Inspired by Jewish Values, we improve lives through service.



7,370 calls were answered by our Resource Center.



2,759 older adults received services.



29,257 rides were provided.



Volunteers donated 11,403 hours of time.

498,658 hours of home care were provided.

Mind U engaged 108 class and 365 workshop participants and served an additional 982 people through community presentations.



601 individuals received over 9,139 hours of behavioral health services.



418 individuals received Assistive and Social Technology.



602 Holocaust survivors across 10 states were served.



750 students received social work support at 6 Jewish day schools.

Our Crisis Support Team responded 46 times to a crisis situation, impacting 693 people.

762 people were trained in one of our 33 suicide prevention trainings.



\$935,106 in emergency financial assistance was provided to 631 households impacting 2,390 people.

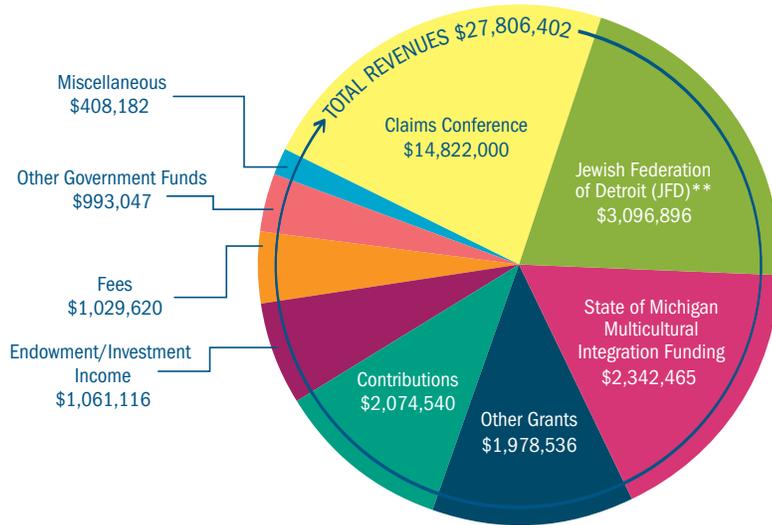
86% of individuals felt their quality of life and wellbeing improved with counseling services.

208 individuals called the Lev Detroit Resource Line. We served 443 Orthodox clients, providing 3,646 hours of services.

Kosher Meals on Wheels delivered 37,538 meals.

1,031 households received insurance assistance through Healthcare Navigation.

Financials*



EXPENSES

Home Care	55.7%
Geriatric Care Management	7.7%
Transportation	5.4%
Counseling	7.7%
Financial Assistance	3.7%
Development	2.9%
Family Support Services	3.2%
Resource Center	1.7%
Volunteers	0.7%
ElderCare Solutions of Michigan	0.1%
Healthcare Navigation	0.4%
Jewish Day Schools	2.4%
Community Initiatives	3.1%
Cognitive Wellness	0.6%
Management & General	3.4%
Total	100%

*For the Fiscal Year Ending May 31, 2024

**JFD includes an annual allocation from JFD, various grants and awards from JFD-affiliated organizations and contributed rent

Thank you to our incredible community partners and funders for helping us continue to serve as the heart of a stronger community.



Locations

Sally & Graham Orley and Suzanne & Joseph Orley Building
6555 West Maple Road, West Bloomfield, MI 48322

Crown Pointe Plaza
25900 Greenfield Road · Suite 405, Oak Park MI, 48327

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