

2025 Annual Impact Report

Life's unexpected challenges can happen at any moment, leaving people feeling lost and uncertain. That's where **Jewish Family Service** comes in. Your support enables us to meet the greatest needs of our community and serve the most vulnerable. Last year we served over 15,000 people in their greatest time of need, creating a positive impact in our community.

And it's all thanks to you.

Inspired by Jewish values, we improve lives through service.

The Resource Center answered **6,949 calls** from **4,079 distinct callers**



Older Adults

Figuring out how to meet the needs of our aging loved ones can be difficult. Our geriatric care managers served **945 older adults** last year, including **543 Holocaust survivors across 9 states**. We work hard to find the right services for older adults, so they can safely age in place with dignity. This included providing **575,855 hours of home care services** and delivering **36,910 meals** through Kosher Meals on Wheels. For those who required care outside of the home, our door-through-door transportation provided **29,549 rides** to critical appointments.



213 individuals received Assistive Technology services.



107 people participated in Mind U classes and 939 were served through community presentations.



97% of older adults served felt they had sufficient services and support to continue living safely in their home.



Mental Health & Wellness

When someone finds themselves facing overwhelming challenges and needing mental health support, our clinical therapists provide a listening ear and offer strategies to cope. They supported **603 individuals** with counseling services totaling **12,155 hours**. In addition, our school-based social workers, placed at **5 Jewish day schools**, supported the mental health of over **1,000 students**.



727 people were trained in 28 Suicide Prevention trainings.



The Crisis Response Team responded 28 times to situations impacting 106 people.



88% of those served felt their quality of life and well-being improved with counseling services.

Basic Needs

Whether someone's struggling to put food on the table, keep the lights on, or is overwhelmed with medical bills, our social workers create a plan to navigate whatever crisis someone is facing. JFS provided **\$764,039** in emergency financial assistance to **2,449 individuals** living in **610 households**, giving them the temporary support they needed. We enrolled many in public benefits and ensured healthcare coverage for **3,559 individuals**, through our Healthcare Navigation services. We connected those in need to employment resources, and offered much-needed emotional support.



429 Orthodox clients were provided 4,159 hours of service.

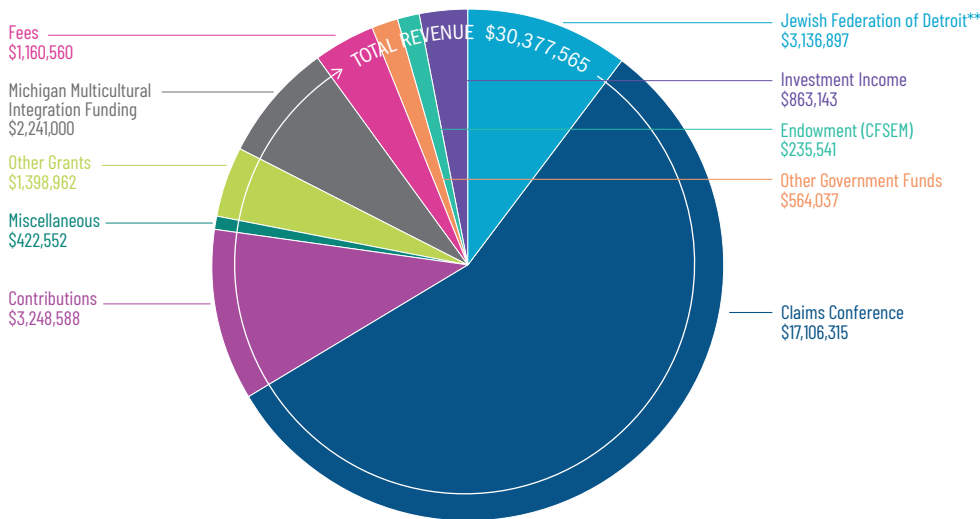


94% of those served said our social workers gave them access to resources that improved their life.



Volunteers donated 11,306 hours of their time.

Financials



EXPENSES

Older Adult Services	74%
Mental Health and Wellness Services	12%
Safety Net Services	6%
Shared Program Support	2%
Fundraising	5%
Management & General	2%
Total	100%

*For the Fiscal Year Ending May 31, 2025
 **JFD includes an annual allocation from JFD, various grants and awards from JFD-affiliated organizations and contributed rent

Funders & Community Partners



Thank you for making us *the heart of a stronger community.*

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