

## Annual Impact Report 2022

Our second year living through the pandemic continued to challenge our community. Those searching for help turned to us. Here's how JFS rose to the challenge.

**6,934** calls were answered by our **Resource Center**. Callers were greeted with a friendly voice offering assurances, resources and connections to services.



The older adults in our community continued to be even more vulnerable during this time. We helped **1,373 older adults** by providing critical services to meet their needs. We supported their emotional well-being with friendly phone calls from volunteers. We helped them stay connected to loved ones by teaching them how to use tablets and iPhones. And we sent **1,122 "Thinking of you" packages** to Holocaust survivors.

**99%** of older adults served felt they had **sufficient services and support** to continue living safely in their home

**189** older adults received **assistive technology services**

**28,385** rides were provided

**48,566** **Kosher Meals on Wheels** were delivered

**324,609** **hours of home care services** were provided

**643** **Holocaust survivors** received a range of services



Mental health issues remained in the forefront for all of us as JFS worked to provide help for those struggling. We offered counseling services for children and adults. And we continued to offer online support groups for those seeking comfort during this difficult time.

**91%** of individuals felt their **quality of life and well-being were improved** with counseling services

**451** individuals received **counseling services**



JFS kept the community engaged and feeling supported by offering **51 virtual programs with 2,048 participants**.

As we navigated our pandemic world, individuals and families continued to find themselves in crisis. We helped families that were experiencing financial difficulties and ensured their basic needs were being met. We made sure they had a roof over their heads, enough food on the table and a plan to help them get back on their feet.

**600** households received services

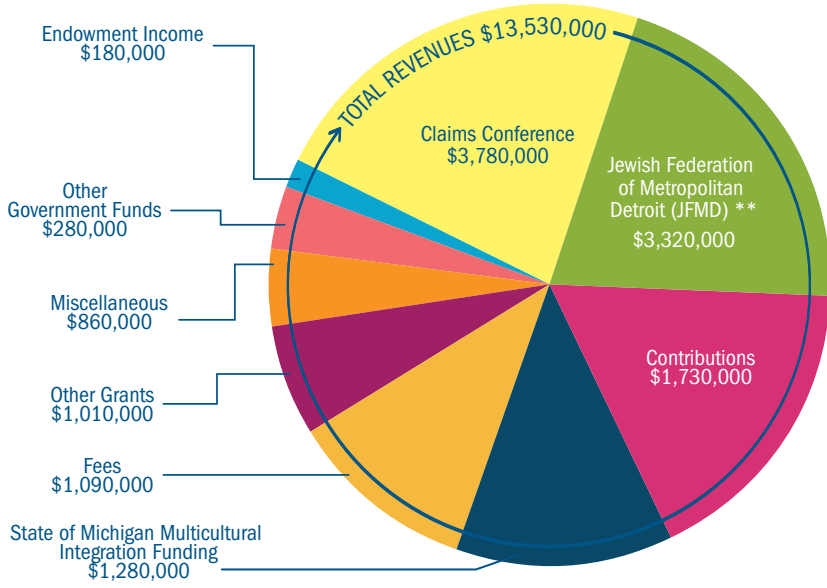
**\$691,153** **emergency financial assistance** was provided to 911 household impacting 4,289 people.



We relied on the strength of community members who stepped up to help, providing more than **11,500 hours of volunteer services**.

WE ARE PROUD TO HAVE BEEN ABLE TO POSITIVELY IMPACT SO MANY  
IN OUR COMMUNITY THIS PAST YEAR.

FINANCIALS \*  
FISCAL YEAR 2021



Home Care	\$3,650,000
Geriatric Care Management	\$1,940,000
Transportation	\$1,470,000
Counseling	\$1,910,000
Financial Assistance	\$740,000
Family Support Services	\$1,020,000
Development	\$990,000
Resource Center	\$570,000
Volunteers	\$390,000
Jewish Day Schools	\$440,000
ElderCare Solutions of Michigan	\$270,000
Community Mental Health/Easter Seals	\$150,000
Health and Wellness	\$150,000
Mind University	\$100,000
<b>Total</b>	<b>\$13,790,000</b>

\*Estimate for fiscal year ending May 31, 2022

\*\*JFMD includes an annual allocation from JFMD, various grants and awards from JFMD-affiliated organizations and contributed rent

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THANK YOU TO OUR INCREDIBLE COMMUNITY PARTNERS AND FUNDERS FOR HELPING US CONTINUE TO SERVE AS THE HEART OF A STRONGER COMMUNITY.



INSPIRED BY JEWISH VALUES,  
we improve lives through service.