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The Many Faces of JFS
Annual Report 2011



Jewish Family Service
of Metropolitan Detroit



A CARING COMMUNITY

Despite signs of economic recovery, the number of people seeking assistance from Jewish Family Service continues to rise. Their needs are complex and span multiple categories. So many people, including our own friends and relatives, are suffering from the emotional, physical and financial impact of losing a job, health care benefits, their home and access to adequate nutrition.

Never before have we seen the intensive and extensive needs that have confronted our community these past few years. No one will dispute the enormity of the challenges - but these are also times that tell us much about ourselves - who we are as individuals and what we represent as a community. It is said that a community is judged by how it takes care of those most in need and how it responds in difficult times. In this time of need, Jewish Family Service has been able to expand existing programs as well as create new programs in efforts to meet critical community needs. Our ability to expand our services, at a time when so many organizations around the country are reducing capacity, is a direct result of the generosity and caring of our community in general and specifically, our Jewish community. The program descriptions and highlights in this report give testimony to that caring and generosity.

Thank you all!

Norman R. Keane
Chief Executive Officer

Mark C. Milgrom
President



NEW PROGRAMS



THE LEGACY CORPS ENHANCING LIVES PROGRAM

Jewish Family Service has launched a brand new and exciting volunteer program! JFS has partnered with AmeriCorps in a National Service opportunity and is one of 20 such programs in the country that help to give additional support to those in need. Our volunteers are establishing lasting relationships with current JFS clients, caregivers, and families by providing the gift of companionship and assisting with daily tasks.

The Enhancing Lives Program will train and support volunteers throughout their commitments. Our first volunteers are a very diverse, motivated, and impressive group. We have 24 volunteer members serving 27 clients. Volunteers will each be giving 450 hours of service to their clients during the service year. This means our volunteers are committing to 10,800 hours of service to our JFS community and clients in a one-year period!



PROJECT BUILD!

Project Build! is a new program of JFS in partnership with the Building Industry Association of Southeast Michigan (BIA), that matches low-income JFS clients in need of home repairs with builders, remodelers and suppliers who volunteer to complete repairs on a pro bono basis. Project Build! offers local builders, remodelers and suppliers with the opportunity to improve the quality of life for community members who lack the resources for home repairs. Recent projects have included repairing a broken step that could cause great injury to an older adult, a new roof, bathtub leak repair, and a full handicap accessible bathroom remodel.



FUNDING AND AWARDS OF NOTE

Beverly Foundation

Jewish Family Service of Metropolitan Detroit was awarded a Beverly Foundation 2010 STAR Award for Excellence and \$10,000 for its Transportation Program, in recognition of the quality of its services responding to the mobility needs of older adults. The Beverly Foundation, headquartered in Albuquerque, New Mexico, undertakes research, education and assistance to encourage and facilitate mobility and transportation for older adults. For more information about the Beverly Foundation, visit www.beverlyfoundation.org.

SMART Funding for Transportation Services

Through a competitive selection process under a regional plan for human services transportation, JFS was awarded contracts for assisted transportation services through Job Access and Reverse Commute (JARC) and New Freedom programs from SMART, a public transit provider. JARC is a federal formula grant program for projects relating to the development and maintenance of transportation services designed to transport job seekers and eligible low income individuals to and from jobs and job-related activities. JARC also funds public transportation projects designed to transport residents of urbanized areas and non-urbanized areas to suburban employment opportunities. New Freedom is a new federal formula grant program that supports new public transportation services and public transportation alternatives beyond those required by the Americans with Disabilities Act (ADA) of 1990. This program supports the expansion of mobility options for persons with disabilities.

Weinberg Foundation

Jewish Family Service received \$80,000 from the Harry and Jeanette Weinberg Foundation to support the Jewish Federation’s Jewish Assistance Project, to help families in crisis because of the economic downturn and its profound impact on metro Detroit. These dollars helped pay for Family Case Management services at Jewish Family Service and Hebrew Free Loan.

The Jewish Fund

In 2008, The Jewish Fund gave approval for a three-year grant to support the placement of a Jewish Family Service Family Case Manager at Hebrew Free Loan. The Family Case Manager provides assistance for loan applicants in navigating and accessing the service delivery stream within Jewish Assistance Project agencies and the broader community. The Jewish Fund grant continued through March 2011 and has helped countless families impacted by the economic crisis. Given the critical nature of the Family Case Manager, both Hebrew Free Loan and Jewish Family Service are committed to continuing this position.

Claims Conference

In 2010 and 2011, JFS has been the recipient of a substantial increase in funding for homecare services from the Claims Conference. The Claims Conference is an organization that was established to address the material claims of Jewish Holocaust survivors, initially with Germany and later with many other countries as well. Funding for homecare services originally came from the sale of Jewish property in the former East Germany following the reunification of Germany. As those funds have been depleted, recognizing not only the continued need but an increased need for these services, the Claims Conference has negotiated directly with the German government to continue funding these services. The increase in this funding has allowed JFS to eliminate the wait list for services as well as provide more adequate levels of service for all survivors.

Eagle Award

Project Chessed was the 2010 award recipient of The Greater Detroit Area Health Council’s Eagle Award recognizing visionary leadership and acknowledging the contributions and achievements of an organization in the Southeastern Michigan region that has made steady progress in advancing a health care issue of quality, access or cost.

Slingshot

Slingshot Fund donors have an annual invitational to identify the 50 most innovative organizations in the American Jewish community. Project Chessed has been designated as one of these Slingshot 50. Project Chessed provides pro bono access to care for uninsured adult members of our community. Through a network of over 700 volunteer doctors, nine hospital systems and two free standing diagnostic centers, our Project Chessed participants receive all their needed health care.

DTE Energy Foundation

The DTE Energy Foundation provided a \$20,000 challenge grant to JFS’ Friends of the Family Campaign. The grant matched new or increased contributions to this year’s campaign and greatly helped to energize the initiative.

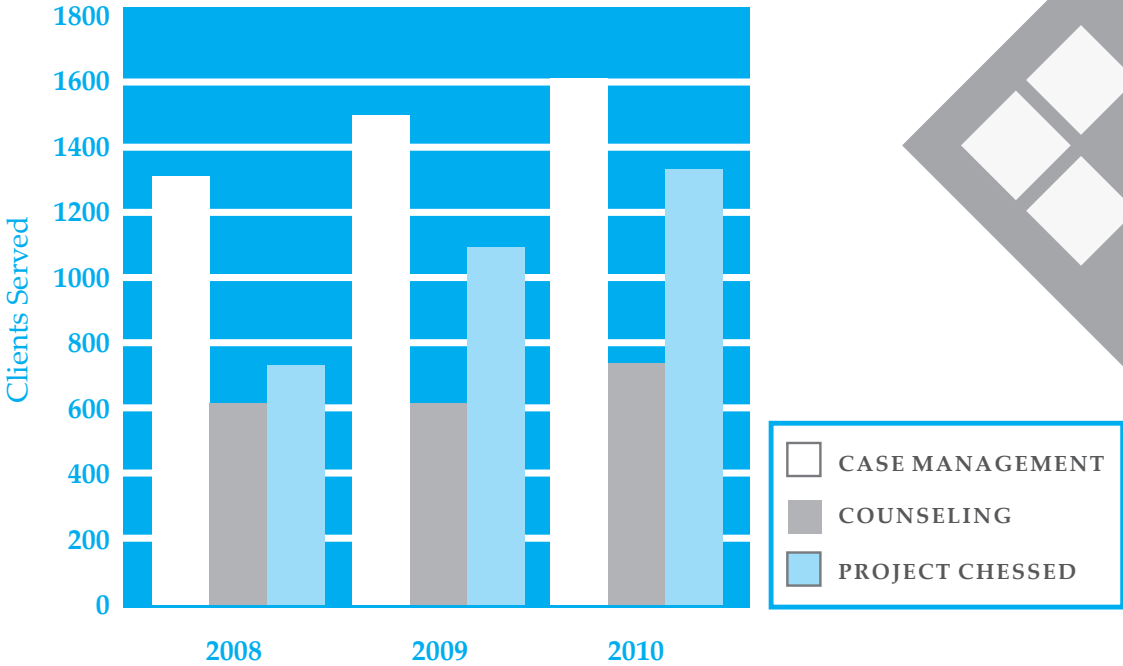


REVENUES AND EXPENSES

Major Programs Revenues and Expenses
For The Year Ending May 31, 2011

REVENUES	
Jewish Federation	\$3,628,960
Grants	1,668,279
Government Grants	1,416,821
Fees	892,920
Contributed Rent	576,000
Contributions	569,166
United Way	290,315
Endowments	236,749
Unrealized Gain on Investments	150,000
Interest	10,765
	\$9,439,975

EXPENSES		
Senior Services	\$1,464,552	15.5%
Mental Health/Addiction Recovery	1,430,322	15.2%
Transportation	974,816	10.3%
Project Chessed	934,646	9.9%
Home Care	898,020	9.5%
Financial Assistance	806,000	8.5%
Family Case Management	690,066	7.3%
Outreach	470,463	5.0%
Jewish Housing Assistance	447,742	4.7%
Resource Center	414,714	4.4%
Healthy Start	327,931	3.5%
Immigration & Citizenship	225,115	2.4%
Mentor Connection	179,632	1.9%
Volunteers	175,956	1.9%
	\$9,439,975	100%



HIGHLIGHTS OF
OLDER ADULT
SERVICES

554

Holocaust survivors
received various services
from JFS.

30,593

hours of Home Care
were provided by JFS
to help older adults age
in place.

35,081

kosher Meals on Wheels
were provided for
homebound older and/or
frail adults.

25,067

escorted rides were
provided by JFS to
help older adults get to
essential appointments.

JFS EMPLOYEES

ADMINISTRATION

Norman R. Keane, MSSA *Chief Executive Officer*
Perry Ohren, LMSW *Chief Program Officer*
Sheryl Stoddard, BA *Chief Administrative Officer*
Joan Chapuseaux *Executive Assistant*

DEVELOPMENT

Amy Hoffman Haimann, MHA, MBA
Chief Development Officer
Ellen Yashinsky Chute, LMSW, ACSW
Chief Community Outreach Officer
Michelle Malamis, LMSW
Development Associate
Lori Drucker, BS
Program Assistant

Volunteer Services

Lindsay Leder, LMSW, MPA *Department Director*
Ariella Kaufman Rubin, LMSW
Program Coordinator, Legacy Corps Enhancing Lives
Kelly Goldberg *Coordinator, Legal Referral Service*

FAMILY LIFE CENTER

Shari-Beth Goldman, LMSW, ACSW
Department Director
Anna Donovan *Program Assistant*

Counseling Services

Leonard Beigler, MA, LLP
Director, Counseling Services
Preeti Venkataraman, MD *Medical Director*
Oladayo Shobola, MD *Psychiatrist*
Karen Bango, MA, LLP, CAAC *Therapist*
Maureen Bernard, LMSW, ACSW, CADC, CCS
Therapist
Carolyn Brown, LMSW, ACSW *Therapist*
Amy Chmielinski, MA, LPC *Therapist*
Leslie Dicosola, LMSW *Therapist*
George Eshelman, LLMSW *Therapist*
Elana Gottfried, LMSW, ACSW *Therapist*
James Naragon, LMSW *Therapist*
Andrea Nitzkin, LMSW *Therapist*
Carol Plotkin, LMSW, ACSW *Therapist*
Erella Reichman, LMSW, ACSW *Therapist*
Rozanne Sedler, LMSW *Therapist*
Allen Berman, MA, LLPC
Post-Graduate Clinical Intern
Gail Singer, MA, LLPC
Post-Graduate Clinical Intern
Susan Tobin, LLMSW
Post-Graduate Clinical Intern

Family Case Management Services

Debra Edwards, BA
Director, Family Case Management
Cheryl Berlin, BS
Hebrew Free Loan, Loan Program Manager
Jennifer Bindeman, LLMSW *Family Case Manager*
Susan Faitler, LMSW
Therapist and Family Case Manager
Carri Farber, LLMSW *Family Case Manager*
Alison Grabell, LLMSW *Family Case Manager*
Diane Hart, AA *Coordinator Financial Resources*
Julia Kessler-Hollar, LMSW *Family Case Manager*
Cori Peet, BA, BSW *Family Case Manager*
Dena Cohen Peterson, LLMSW
Family Case Manager

Jewish Housing Association

Patricia Burkhardt, BS *Director*
Mary Beth Frank *Loan Modification Specialist*
Lecia Beemer *Senior Credit Officer*
Maria Adcock *Processor*

Healthy Start

Lenore Jordan, BS *Director*
Claudia Diaz, BS *Family Support Specialist*
Stacey Grant, LBSW *Family Support Specialist*
Mary McNamara, BA *Family Support Specialist*
Bernadette Richardson, BS *Family Support Specialist*

Bilingual Mental Health Services

Rimma Shapiro, LBSW
Director, Bilingual Mental Health Services
Irina Yufa, BS *Bilingual Case Manager*

Mentor Connection

Kathryn Holden, LMSW *Director*
Alison Orley, LLMSW *Program Specialist*
Molly Suhr-Krycka, MSW *Program Specialist*

School Based Services

Julie Ohana, LMSW
Director, School Based Services
Susan Goutkovitch, LMSW
School Social Worker
Shevy Zigdon, LLMSW
School Social Worker

OLDER ADULT SERVICES

Yuliya Gaydayenko, MA, LLMSW
Department Director

Geriatric Case Management Services

Risa Berris, BA
Director, Geriatric Case Management
Sarah Allan-Huynh, LMSW, MA
Geriatric Case Management Supervisor
Melissa Lewin, LMSW
Geriatric Case Management Supervisor
Barbara Haddad, LMSW *Director, Life Links*
Beverly King, BSW *Geriatric Case Manager, Coordinator, Computer Training*
Cathy Wasserman, BSW
Geriatric Case Manager, Coordinator, Meals on Wheels
Rebecca Eizen, MBA
Coordinator, Family Caregiver Access Network
Marsha Ober, MEd *Geriatric Case Manager*
Allison Pollock, LMSW *Geriatric Case Manager*
Kristina Schaefer, LLBSW *Geriatric Case Manager*
Regina Smolitsky, BA *Geriatric Case Manager*
Robin Teweles, LLMSW *Geriatric Case Manager*

Transportation & Translation Services

Alexander Goldberg, MS *Director*
Diana Mukh, BA *Dispatcher*
Elaine Polevoy, BA *Dispatcher*
Irina Fisher, BA *Translator*
Alla Molodtsova, BS *Translator*
Viatcheslav Avshalumov, BS *Driver*
Khanuk Danilov, AA *Driver*
Boris Golub, BS *Driver*
Suleyman Ismailov, BS *Driver*
Oleg Kausman, AA *Driver*
Vladimir Krivoi, AA *Driver*
Dmitriy Leynov, AA *Driver*
Mikhail Orman, BS *Driver*
Nathan Torman, AA *Driver*
Boris Zborovskiy, BS *Driver*

Eldercare Solutions of Michigan

Lynn Breuer, MSW
Director of Marketing and Community Outreach
Karen Amber, LMSW *Geriatric Care Manager*
Lauren Kerman, LMSW *Geriatric Care Manager*
Ileane Stone, MA *Geriatric Care Manager*
Susan Witus, MSW *Geriatric Care Manager*

Homecare

Motiashia Austin, BA *Program Assistant*
Louise Portis, BSW
Homecare Quality Assurance Specialist
Sherita Hemingway *Homemaker*
Celestine Keys *Homemaker*
Jacqueline Wilcox *Homemaker*

Citizenship & Immigration Services

Anna Torman, BA
Citizenship and Immigration Specialist
Carole Maltzman, BA *Instructor*
Doreen Sabin, MS *Instructor*

PROJECT CHESSED

Rachel Yoskowitz, MPH *Department Director*
Sarit Flascher, MS *Director of Operations*
Elaine Horowitz, BA, BS *Care Coordinator*
Megan Pudlik, MSW *Care Cordinator*
Olga Semenova, MPH *Care Coordinator*
Alla Shapiro, BA *Care Coordinator*
Amy Singer *Provider Relations Specialist*
Linda Klein *Program Assistant*
Paula Lambert *Recertification Specialist*

RESOURCE CENTER

Erica Saum, LMSW *Department Director*
Tatyana Fleysher, BA
Resource Assessment Specialist
Marcy Kolb, LLMSW
Resource Assessment Specialist
Alexa Lempert, LLMSW
Resource Assessment Specialist
Debi Gibbs *Resource Specialist*

FINANCIAL SERVICES

David Miller, CPA, MBA *Chief Financial Officer*
Sarah Bleich, MBA *Director*
Samantha Nguyen *Cash Receipts Specialist*
Ludmila Tolkachier *Coordinator, Financial Services*
Aldrine Walton *Billing Specialist*
Natalie Kosnik *Data Specialist*

INFORMATION SYSTEMS

Kathleen Thompson *Director*
Collin Young *Help Desk Support Specialist*

SUPPORT & FACILITY SERVICES

Deborah Smith *Director*
Trenese Brooks *Office Assistant*
Sharon Kent *Coordinator, Oak Park Site*
Elizabeth Orman *Receptionist*
Stacey Schulz *Administrative Assistant*
Glen Thompson *Assistant*

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Stewart Weiner

Kathleen Wilson-Fink

Betsy G. Winkelman



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