



Jewish  
Family  
Service  
The heart of a  
STRONGER COMMUNITY  
For 90 years

# 2018 Impact Report

CELEBRATING 90 YEARS OF SERVICE TO THE COMMUNITY

# Mission

Inspired by the wisdom and values of Jewish tradition, we strengthen lives through compassionate service.

## Jewish Family Service is celebrating 90 years!

What does that mean to us and our community?

JFS exists to help individuals and families. That's our mission. It's simple and it's sacred. When someone has a problem or is going through a transition, they can't do it alone. JFS is there. The help we provide falls under programs, and these programs have funders and rely on partners to achieve outcomes.

But when JFS serves, none of that matters.

It's only about the person or family in front of us. The older adult who depends on JFS for a ride to the doctor. The 45-year-old who never thought he'd experience hardship, but now needs help paying a bill to get back on track. The mom looking for assistance for her teenager whose behavior has changed lately. Every person has a unique journey. And JFS has been honored to accompany so many on theirs.

Everyone needs help from time to time and that's been our story over the past year and the last 90 years. Some of them have been short stories; others, substantial narratives. Such as refugee resettlement from the former Soviet Union. Ensuring affordable healthcare. Helping Holocaust survivors live with dignity and respect. The Great Recession. The flood of 2014.

Thank you for being a part of the Jewish Family Service story. Whatever the next chapter may bring, we stand at the ready to uphold our sacred mission.

With gratitude,



**Suzan Folbe Curhan**

*Chairperson, Board of Directors*



**Perry Ohren**

*Chief Executive Officer*

# Year in Review



**799** community members were given counseling

**7,807** phone calls were answered through our resource center

**273** older adults received assistive technology services



**628**

older adults were assisted



**506**

individuals and families received family support services



**28,000** door-through-door rides were provided

**119,212**

hours of home care services were provided through JFS



**937**

individuals were assisted by our healthcare navigators



**592**

Holocaust survivors were served through home care, transportation, care management and other vital services

*A record*  
**820**

individuals received gifts through our Adopt a Family program

# Highlights

## Celebrating a decade of pro bono legal support

Our Legal Referral Service has served over 1,000 clients with over two million dollars in pro bono legal services since the program's inception ten years ago. It's an anniversary and an accomplishment. We celebrated with a special gathering of community members who were treated to a fascinating firsthand account of Detroit's bankruptcy from Judge Steven Rhodes, who presided over the case.



Mark Picklo, Mark Jacobs, Judge Steven Rhodes, Mara Moss and Perry Ohren



## Author Jennifer Teege headlines JFS Annual Event

Jewish Family Service was honored to feature author Jennifer Teege at our 2017 annual event. Over 800 community members gathered to hear her uniquely compelling story of discovering her family's Nazi lineage, and to support JFS's decades-long service to Holocaust survivors in our community.



## #heretohelp the community access healthcare

With ongoing changes in healthcare options for those with reduced or moderate incomes, JFS remains committed to ensuring access to mental and physical healthcare. This past year we were able to assist 937 individuals with healthcare enrollment under the Affordable Care Act, despite the shortened open enrollment period and the elimination of funding. JFS also became a provider under Michigan's Medicaid health plans, allowing us to provide mental health services to Medicaid-eligible community members.

JFS staffers Megan Pudlik, Sarit Flascher and Olga Semenova



## jhelp puts assistance within reach

Working to make access to assistance as seamless as possible, the Jewish Federation of Metropolitan Detroit launched jhelp, a resource connecting our community to the help it needs with a single phone number. With JFS's resource center fielding the calls, this streamlining will make it easier for those in need to be connected with the appropriate Jewish resource.

# Highlights

## Cancer Thrivers Network continues to flourish

There were 100 community members in attendance at the Thrivers fall event with guest speaker Doug Ulman. The president and CEO of Pelotonia, a non-profit that raises funds for cancer research, inspired all with a powerful presentation on survivorship. The group also unveiled its new logo at last year's annual meeting, as well as welcomed 33 new members.



Janet Moses, Sandy Schwartz, Doug Ulman and Anita DeVine



## Perry Ohren springs to NJHSA Chair

JFS CEO Perry Ohren assumed the role of Vice Chair of the Network of Jewish Human Service Agencies and will serve as the first Chair beginning in May 2018. The organization was created in January of 2017 by the Association of Jewish Family and Children's Agencies and the International Association of Jewish Vocational Services.



## Suicide prevention in the spotlight

The Jewish Federation of Metropolitan Detroit launched a community-wide initiative to help youth and families facing mental health issues.

In JFS's ongoing efforts to bring the issue of suicide to the forefront, and with a generous sponsorship from Monni Must and family, we hosted over 300 community members at the Maple Theater for a screening of the documentary, *The S Word*, a film created to open the door to conversation on the subject of suicide. Proceeds totaling \$5,200 went to JFS's A Single Soul Suicide Prevention Initiative. In addition, close to 200 community members have participated in one or more of the suicide prevention trainings offered by JFS.

Attendees at *The S Word* screening

Top left: Abbe Sherbin and Suzan Curhan

Top right: Dylan Koss and Lisa Klein

Bottom left: Gail Danto, Art Roffey and Rabbi Daniel Syme

Bottom right: Sabrina Must, Monni Must and Kacee Must



90

*Time flies when you're helping people*



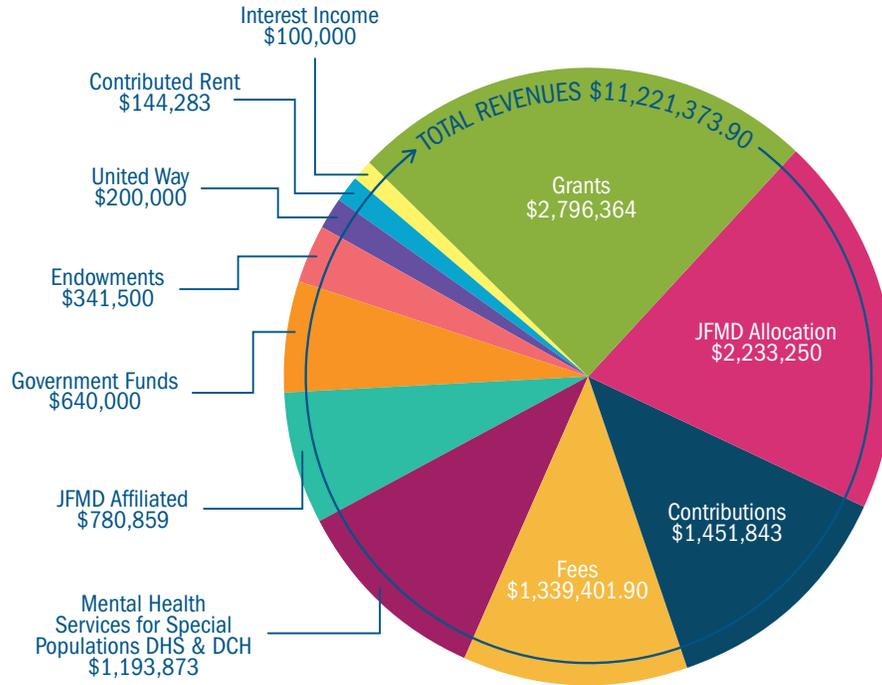


We've helped kids find homes. And ensured that older adults remained safe in their own. We've driven people to medical appointments, paired youth with adult mentors and worked to ensure happy holidays for those we serve. We've done this and more over the past 90 years. And we'll continue to serve the community however we're needed for the next 90.



# Statement of Operations

For the Fiscal Year Ending May 31, 2018



## Expenses:

Home Care	\$2,246,923.88
Outpatient Counseling and Mental Health	\$1,834,788.90
Geriatric Care Management	\$1,581,267.22
Transportation	\$1,438,902.48
Family Case Management	\$975,279.30
Financial Assistance	\$836,901.28
Development	\$427,763.77
Resource Center	\$399,445.42
Outreach and Day Schools	\$308,214.17
Volunteers	\$272,915.95
Project Chessed Health and Wellness	\$262,697.10
Cognitive Wellness	\$182,881.65
Mentor Connection	\$101,518.09
Hospice	\$86,955.78
Translation	\$85,983.17
Immigration and Citizenship	\$78,785.97
Meals on Wheels	\$37,340.65
Cancer Thrivers Network	\$27,853.75
Indemnification	\$21,296.93
Project Build	\$13,658.44
<b>Total</b>	<b>\$11,221,373.90</b>

# Jewish Family Service Board of Directors | 2017-2018

## EXECUTIVE COMMITTEE

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Michael Eizelman – Vice Chairperson	Sharyn J. Gallatin
Julie Teicher – Treasurer	Helen Katz
Todd Schafer – Secretary	Jack Kaufman
Donald Rochlen – Immediate Past Chairperson	Lorie Kessler
Dorothy Barak	Perry Ohren, CEO

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	John E. Jacobs	Mark Milgrom	Bernard Stollman	Betsy G. Winkelman

\*Deceased

# Jewish Family Service

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*For 90 years*

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