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Bernard Stollman  
Betsy G. Winkelman

\* Deceased  
\*\* Federation Young Adult Division Liaison



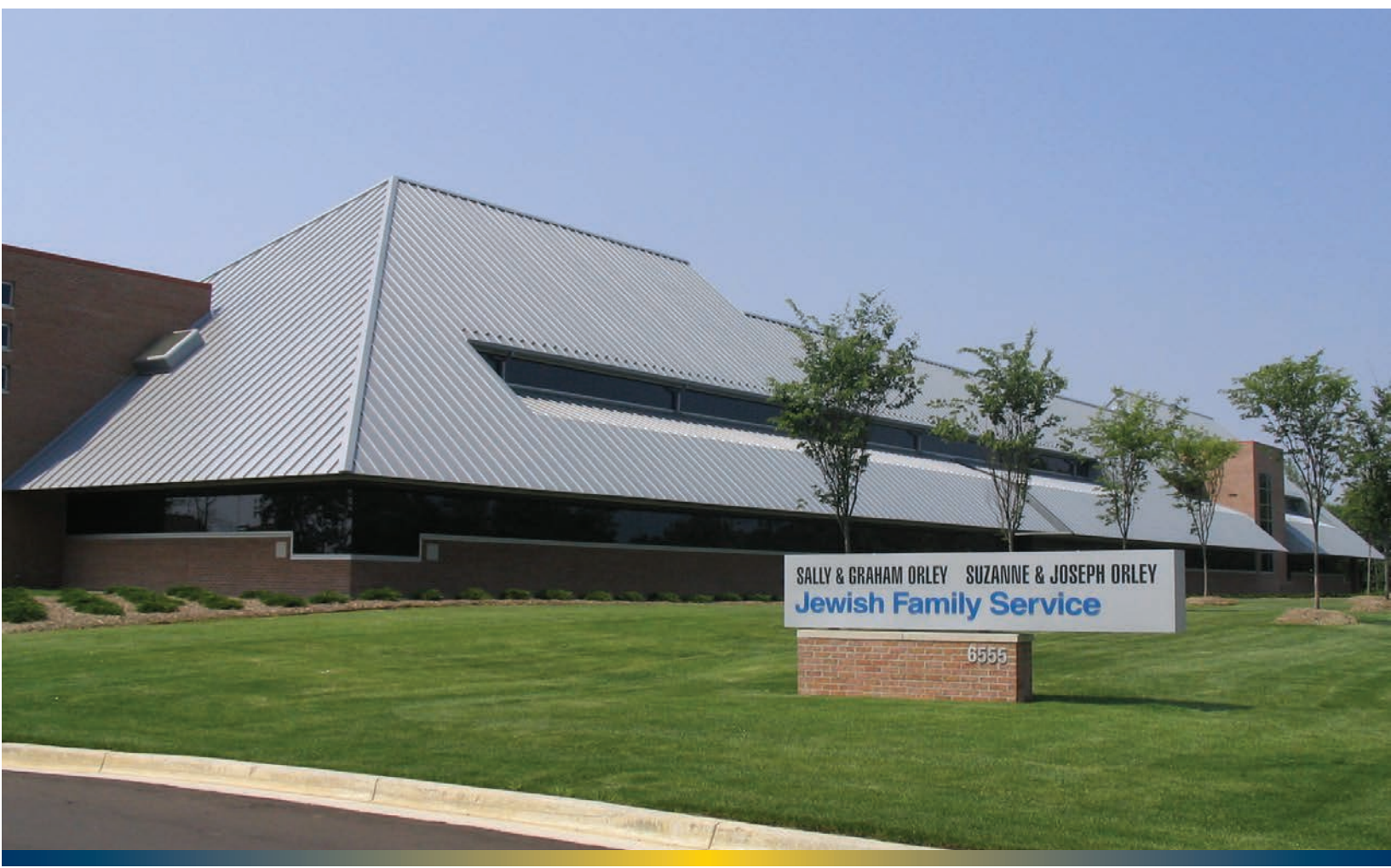
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248.592.2300

25900 Greenfield Road, Suite 405, Oak Park, MI 48237

[www.jfsdetroit.org](http://www.jfsdetroit.org)



As the major instrument of Jewish philanthropy and volunteerism in the Detroit area, the Jewish Federation of Metropolitan Detroit represents the community voice and means of support for the health, welfare, educational, spiritual and cultural needs of the Jewish People worldwide. Through the Annual Campaign drive, Federation raises and allocates funds to provide life-saving and life-enhancing humanitarian assistance to those in need, and to translate Jewish values into social action on behalf of Jews in metro Detroit and around the world. To learn more about the Jewish Federation of Metropolitan Detroit and its role with Jewish Family Service, click on [www.jewishdetroit.org](http://www.jewishdetroit.org)



jewish family service

Jewish Family Service is dedicated to helping individuals and families cope, survive and thrive in an ever-changing world. We are focused on the needs of the Jewish community while providing services for all.

annual 2010 report





## Family Case Management

Professional family case managers are the cornerstone of care for clients of Jewish Family Service. Family case managers partner with individuals and families to plan solutions and implement change. There are many tools that Jewish Family Service family case managers use when helping families: housing assistance to prevent foreclosure or to help with the transition to affordable housing, health care access for adults without health care insurance, emergency financial assistance paid to a third party, and mental health services for individuals, couples or families.

## Mental Health Counseling

Therapists offer specialized counseling including psychiatric evaluation and medication management for addiction, mental health issues and family concerns.

## Healthy Start

Through a partnership with Healthy Start/Healthy Families Oakland, Jewish Family Service offers new parent services to increase the bond between baby and parents, and to help parents with other concerns during the baby's first five years.

## Domestic Violence Intervention

The program provides education and counseling, and, in cooperation with National Council of Jewish Women, a Safe Place shelter for victims of abuse. JFS is proud to sponsor JCADA, our Jewish Coalition Against Domestic Abuse, and with the participation of over 40 community agencies and organizations, JCADA is working to raise awareness of this important issue in our community.



left to right: JWF Trustee, Lisa Lis, JWF Treasurer, Randie Levin, and JWF Associate Chairperson, Carolyn Tisdale

## School-Based Services

JFS provides clinical social workers at Hillel Day School, the Frankel Jewish Academy, Yeshivat Akiva, Yeshivas Darchei Torah, Yeshiva Beth Yehuda, and The Cheder. The social workers help students, their parents and school personnel to ensure the optimum learning environment.

## Emergency Financial Assistance

JFS provides families with emergency financial assistance to meet short term needs. The financial assistance comes in the form of food vouchers, payments to utility companies, landlords, etc.

## Cancer Resource Connection

JFS provides resources to people touched by cancer. JFS provides a mentoring program linking those newly diagnosed with others who have followed a similar journey. Educational workshops regarding the increased risk in the Jewish Community are also presented. The West Bloomfield location hosts an American Cancer Resource Center.

# Resource Center

Specialists regarding community resources are available to provide information, assessment and referrals. This past year over 4,500 inquiries were made to the agency seeking support and information for JFS and other community-based services.

## The Jewish Women's Foundation and the Jewish Coalition Against Domestic Abuse (JCADA)

hosted *Not Just a Black Eye, It's Everyone's Business*, a community awareness training, at JFS. Presenter and JFS Chief Community Outreach Officer Ellen Yashinsky Chute spoke about the effects and consequences of domestic violence for families. Two survivors spoke about their experiences in abusive marriages and dispelled the myth that this doesn't happen in the Jewish community. The JWF trustees and community members in attendance were empowered with increased understanding about this destructive dynamic. Program Co-chairs were Stacy Brickman and Debbie Singer.



## ADMINISTRATION

Norman R. Keane  
Perry Ohren  
Sheryl Stoddard  
Joan Chapuseaux

Chief Executive Officer  
Chief Program Officer  
Chief Administrative Officer  
Executive Assistant

## DEVELOPMENT

Amy Hoffman Haimann  
Ellen Yashinsky Chute  
Stephanie Appel  
Michelle Malamis  
Lori Drucker  
Susie Zaks

Chief Development Officer  
Chief Community Outreach Officer  
Coordinator, Community Outreach  
Development Associate  
Administrative Assistant  
Program Assistant

## FAMILY LIFE CENTER

Shari-Beth Goldman  
Leonard Beigler  
Amy Chmielinski  
Carri Farber  
Debra Edwards  
Julie Ohana  
Rimma Shapiro  
Sanjee Venkataraman, M.D.  
Anna Donovan  
Karen Bango  
Leslie Dicosola  
Maureen Bernard  
Carolyn Brown  
Elana Gottfried  
Susan Goutkovitch  
Diane Hart  
Julia Kessler-Hollar  
Ariella Kaufman  
Nellie Kreynin  
Susan Fattler  
Nora Metzger  
James Naragon  
Andrea Nitzkin  
Cori Peet  
Carol Plotkin  
Erella Reichman  
Rozanne Sedler  
Chaya Selesny  
Esther Steinberg  
Elissa Lindow Sternberg  
Shevy Zigdon

Department Director  
Director, Counseling Services  
Case Manager  
Case Manager  
Director, Family Case Management  
Director, School Based Services  
Director, Bilingual Mental Health Services  
Psychiatrist  
Administrative Assistant  
Senior Therapist  
Therapist  
Therapist  
Therapist  
Therapist  
School Social Worker, Senior Therapist  
Coordinator, Financial Support Services  
Case Manager  
Case Manager  
Case Manager  
Case Manager  
Therapist  
Therapist  
Case Manager  
Therapist  
Therapist  
Therapist  
Therapist  
School Social Worker  
School Social Worker  
Family Support Specialist

## HEALTHY START

Lenore Jordan  
Claudia Diaz  
Stacey Grant  
Mary McNamara

Director  
Family Support Specialist  
Family Support Specialist  
Family Support Specialist

## MENTOR CONNECTION

Kathryn Holden  
Alison Schackmann

Director  
Coordinator

## PROJECT CHESSED

Rachel Yoskowitz  
Sarit Flascher  
Elaine Horowitz  
Megan Pudlik  
Alla Shapiro  
Linda Klein  
Paula Lambert

Department Director  
Director, Chessed Services  
Care Coordinator  
Care Coordinator  
Care Coordinator  
Program Assistant  
Records Specialist

## JEWISH HOUSING ASSOCIATION

Patricia Burkhardt  
Debi Gibbs  
Mary Beth Frank  
Lecia Beemer  
Maria Adcock

Director  
Program Assistant  
Loan Modification Specialist  
Senior Credit Officer  
Processor

## RESOURCE CENTER

Erica Saum  
Jennifer Bindeman  
Sarah Krainen  
Alexa Lempert

Department Director  
Resource Center Assessment Specialist  
Resource Center Assessment Specialist  
Resource Center Assessment Specialist

## VOLUNTEER SERVICES

Lindsay Leder

Director

## OLDER ADULT SERVICES

Yuliya Gaydayenko  
Risa Berris  
Barbara Haddad  
Beverly King

Department Director  
Director, Geriatric Case Management  
Director, Life Links  
Coordinator, Case Management  
Computer Training  
Coordinator, Indemnification Services  
Coordinator, Meals on Wheels  
Case Manager  
Coordinator, Family Caregiver  
Access Network  
Case Manager  
Case Manager  
Case Manager

Melissa Lewin  
Cathy Wasserman  
Cheryl Berlin  
Rebecca Eizen

Emily Korobkin  
Marsha Ober  
Regina Smolitsky

## ElderCare Solutions of Michigan

Lynn Breuer

Director of Marketing and  
Community Outreach  
Director, Geriatric Care Management  
Care Manager  
Care Manager  
Care Manager  
Care Manager

Miry Serlin  
Roberta Blitz  
Diane Sasson  
Ileane Stone  
Susan Witus

## CITIZENSHIP & IMMIGRATION SERVICES

Anna Torman  
Carole Maltzman  
Doreen Sabin

Citizenship and Immigration Specialist  
Instructor  
Instructor

## HOMECARE

Motiashia Austin  
Louise Portis  
Angela Davis  
Cora Duley  
Cecilia Gay  
Sherita Hemingway  
Celestine Keys  
Elizabeth Poole  
Jacqueline Wilcox

Program Assistant  
Homecare Quality Assurance Specialist  
Homemaker  
Homemaker  
Homemaker  
Homemaker  
Homemaker  
Homemaker  
Homemaker  
Homemaker

## TRANSPORTATION & TRANSLATION SERVICES

Alexander Goldberg  
Diana Mukh  
Yelena Polevaya  
Irina Fisher  
Alla Molodtsova  
Viatcheslav Avshalumov  
Khanuk Danilov  
Boris Golub  
Suleyman Ismailov  
Oleg Kausman  
David Leynov  
Eduard Tismenetsky  
Nathan Torman  
Boris Zborovskiy

Director  
Dispatcher  
Dispatcher  
Translator  
Translator  
Driver  
Driver  
Driver  
Driver  
Driver  
Driver  
Driver  
Driver  
Driver  
Driver

## FINANCIAL SERVICES

David Miller  
Sarah Bleich  
Samantha Nguyen  
Ludmila Tolkachier  
Aldrine Walton

Chief Financial Officer  
Director  
Cash Receipts Specialist  
Coordinator, Financial Services  
Billing Specialist

## INFORMATION SYSTEMS

Kathleen Thompson  
Glen Thompson  
Mark Lowe

Director  
Assistant  
Report Writer

## SUPPORT AND FACILITY SERVICES

Deborah Smith  
Sharon Kent  
Natalie Kosnik  
Elizabeth Orman  
Stacey Schulz

Director  
Coordinator, Oak Park Site  
Office Assistant  
Receptionist  
Administrative Assistant



REVENUE

Jewish Federation	\$ 3,376,660
Government Grants	1,419,596
Grants	1,588,245
Fees	861,945
United Way	390,000
Endowments	234,851
Contributions	427,300
Contributed Rent	576,000
Unrealized Gain on Investments	100,000
Interest	16,000

\$ 8,990,597

Year ending May 31, 2010

EXPENSES

Older Adult Services	\$ 1,346,126	15.2%
Mental Health Counseling	1,240,874	13.8%
Home Care	936,728	10.4%
Transportation & Translation	924,884	10.3%
Financial Assistance	910,000	10.1%
Project Chessed	802,902	8.9%
Family Case Management	559,879	6.2%
Community Programming	550,444	6.1%
Jewish Housing Assistance	435,128	4.8%
Mentor Connection	366,416	4.1%
Healthy Start	332,100	3.7%
Resource Center	298,780	3.3%
Immigration & Citizenship	183,530	2.0%
Volunteers	102,806	1.1%

\$ 8,990,597

100.0%

Critical Needs for Families in Crisis

During this year JFS has assisted close to 1000 families with \$910,000 in emergency financial assistance to help avoid homelessness and hunger. The projection for this next year is no better.

Because of the unprecedented community need, JFS received additional emergency financial assistance from the Jewish Women's Foundation for Project Chessed's Prescription Drug Assistance and for its general Emergency Assistance Fund, as well as the Federal Emergency Management Agency Emergency Food and Shelter Program and the Jewish Federation Challenge Fund.

ElderCare Solutions of Michigan

Jewish Family Service helps the community's older adults with a broad range of resources and services, both within and outside of JFS. In partnership with the older adults and their loved ones, this service is coordinated by Geriatric Care Managers. During this past year, Jewish Family Service's Board of Directors adopted a Business Plan to grow this service, Elder-Care Solutions of Michigan, hired a Marketing and Outreach Director and produced a videotape promoting this Geriatric Care Management program.

Family Caregiver Access Network

JFS received another Federal Earmark for its Family Caregiver Access Network (FCAN). JFS will be able to continue to provide assistance to family caregivers of older adults. The FCAN helps people to identify as family caregivers, discover and access available resources to reduce caregiver burden and to help older adults to age with dignity and respect.

Cancer Resource Connection

JFS became the only non-health care provider in Michigan to host an American Cancer Society Cancer Resource Center, offering community programs and services that address the needs of those touched by cancer.

Project Chessed

Project Chessed, JFS' access to health care program for uninsured Jewish adults, was honored with a grant by Slingshot, as one of the 50 most inspiring and innovative organizations, projects, and programs in the North American Jewish community.

Geriatric Case Management

Geriatric case managers are essential partners with older adults and their families. They assess needs of the older adult and develop an individualized care plan, the implementation of which insures the greatest degree of independence, while maintaining safety and dignity. A geriatric case manager compassionately facilitates tough decision making and transitions in a respectful and dignified manner during life's stressful and confusing times.

Mental Health Counseling

Geriatric specialists offer individual, family and group counseling (usually home-based) to help older adults cope with the challenges of aging, retirement, caregiving and bereavement. Also, in partnership with Kadima, JFS offers assessment and counseling for older adults with mental illness.

Home Care

Home Care workers helped 323 older adult clients maintain their independence by providing over 30,000 hours of homemaking, personal care and respite services.

Holocaust Survivor Assistance

JFS helps Holocaust Survivors file claims for Indemnification and Restitution. JFS is a recipient of funding from the Conference on Material Claims against Germany, the International Commission on

Holocaust Era Insurance Claims, and The Jewish Fund. These funding sources provide home care and emergency financial assistance for Holocaust Survivors. JFS provides annually services for more than 340 Survivors, who are becoming increasingly frail and in need.

Escorted Transportation

JFS Transportation provides rides to individual clients for medical appointments, U.S. Citizenship & Immigration Services interviews, grocery shopping and community programs. This service allows older adults to age in place. Seventy-eight percent of JFS Transportation passengers are over 70 years of age.

Immigration and Citizenship

JFS instructors provide classroom and individual instruction to help refugees prepare for naturalization. Government accredited staff assist individuals file documents for all immigration needs.

Meals on Wheels

In partnership with National Council of Jewish Women, JFS was able to provide over 40,000 nutritious kosher meals to clients.

Jewish Family Service provides continuing education workshops for social workers, addiction professionals and other mental health and health care professionals. JFS coordinated over 40 workshops, offering over 220 hours of educational credits and serving over 2,000 area professionals. Subjects included gambling addiction, relationship issues, motivational interviewing, workplace violence, cultural sensitivity, compulsive theft and spending, and working with Veterans with Post Traumatic Stress Disorder.





### Legal Referral Service

Lawyers provide legal services to help JFS clients who would not otherwise be able to afford legal counsel and representation.

### Prescription Assistance

Volunteers help to secure needed medication for the members of the community at large who do not have prescription coverage. They coordinate all the correspondence between clients, doctors, and pharmaceutical companies to ensure medications are received.

### Administrative Volunteers

Administrative Volunteers work with JFS staff in a variety of departments.

### Friendly Visitors

Friendly visitors offer companionship and support to homebound older adults in the community. Some volunteers shop with or for their clients, go to lunch with them, or just visit. Yad B' Yad volunteers serve as companions for Holocaust Survivors, a joint program with Jewish Senior Life.

### Hospice Volunteers

In partnership with the Jewish Hospice & Chaplaincy Network, volunteers provide consolation and assistance to chronic and terminally ill clients and their families with regular visits at home, in a hospital, or nursing facility.

### Meals on Wheels

In partnership with National Council of Jewish Women, volunteers prepare and deliver kosher meals to homebound older adults.

### Citizenship Tutors

Citizenship Tutors assist new Americans preparing for the U.S. Naturalization Interview.

### Goldberg Thanksgiving Distribution

Made possible through the generosity of friends and family of the late Jeanette and Harry Goldberg, this year marked the 31st Annual Goldberg Thanksgiving with 137 families receiving kosher Thanksgiving dinners. Volunteers packaged complete dinners at Yad Ezra and delivered them to clients.

### 13th Annual Fall Fix Up

Each year over 200 volunteers help to winterize the homes of older adults in the community, raking leaves and ensuring that windows are energy efficient. This is a great volunteer opportunity for individuals and families, or small groups.

### Adopt-a-Family

Volunteers sponsor JFS client families for the holidays, responding to their wish lists. Volunteers receive wish lists and purchase gifts so our clients and families can celebrate the holidays. Many items on the list are basic necessity items such as winter clothes and coats, educational toys, books, diapers, etc.



Mentor Emily Korobkin and her mentee, Kara, enjoy a fun afternoon of bowling during the Mentor Connection Winter Bowling League. The league ran for four consecutive weeks allowing mentors and mentees to spend time together building lasting relationships.



Mrs. Z receives transportation to her dialysis treatment three times per week, as well as rides to other medical appointments. She says,



*"My husband and I can't drive. I must receive dialysis treatment three times a week. My life depends on it. Very often I have to stay at the Renal Center longer, due to unstable blood pressure. JFS Transportation has been extremely responsive to my needs. The dispatchers make all the necessary changes and I can get my treatment without interruption. Beaumont Hospital and JFS Transportation prolong my life."*

### DID YOU KNOW... JFS Escorted Transportation Provides:

- 26,000 rides per year
- Door-through-door and arm-in-arm service
- Majority of rides for older adults, 78% of whom are 70 or older, 7% older than 90
- 96% of rides for medical appointments

**Project Chessed** is a referral network that provides access to health care and coordination of services for medically uninsured Jewish adults. All care is donated by a network of eight hospital systems, two specialty centers and more than 600 individual professionals. Services are provided at the offices of these Chessed network volunteers. The institutional partners in care include: William Beaumont Hospitals, Botsford Hospital, Detroit Medical Center, Henry Ford Health System, Barbara Ann Karmanos Cancer Center Institute, Michigan Endoscopy Center, Millennium Diagnostic Center, Providence Hospital and Medical

Center, St. John Macomb, St. Joseph Mercy Oakland, and Straith Hospital. Project Chessed partners with local pharmacies to provide low cost prescriptions to Project Chessed clients. The participating pharmacies are Warren Prescriptions, The Medicine Cabinet, Lincoln Drugs and Pontiac Trail Pharmacy. Project Chessed's pharmacy benefit manager is EHIM.

This fiscal year Project Chessed served over 1,400 individuals, provided over 3,000 prescription medications, and 3,500 medical appointments in private doctors' offices.



Erica and Nancy Solway helping at the registration table at the Walk for Chessed event



Amy, Tony and Eva Chmielinski, Walk participants



Kim Chesborough, Diane Orley and Marcie Orley, Walk participants



**Jewish Housing Association** supports Jewish families' housing needs during this time of crisis. It provides emergency relief, consultation and negotiation with lenders, mortgage and financial affordability analysis, loans for transition to lower cost housing, and referrals to additional support services.



Jewish Housing Association of Metropolitan Detroit