



2017 Impact Report

JEWISH FAMILY SERVICE OF METROPOLITAN DETROIT



Mission

Inspired by the wisdom and values of Jewish tradition,
we strengthen lives through compassionate service.

Vision

A community in which no person faces life's challenges alone.

Values



Chesed

Compassion and caring for others.



B'tzelem Elohim

If we see each person as created
in the image of G-d, we can see
humanity and dignity in all people.



Rodef Shalom

We will be pursuers of peace.



Tikkun Olam

We are obligated to work toward
making the world right and whole.



Al Tifrosh Min Hatzibur

Solidarity with those around us.



Shmirat Halashon

Guarding one's use of language.



Tzedakah

We are obligated to create
justice in the world.

Highlights

A Single Soul Mental Health Initiative

The past year has seen an expansion in our capacity to address mental health concerns in a variety of ways. Thanks to The Jewish Fund, we've been able to offer mental health and suicide prevention trainings which now include Applied Suicide Intervention Skills Training (ASIST), Mental Health First Aid, and safeTALK. With funds raised by Congregation Shaarey Zedek's eRace Mental Illness and the Silence event, plans are now underway for an anti-stigma campaign. And as issues of teen suicide have moved to the forefront, we've worked to establish Jewish Family Service as a comprehensive mental health resource for parents.



Coverage to Care

Our health care navigation services have assisted thousands of people in obtaining health insurance. But when we learned that new policyholders were having trouble using their insurance effectively, we added the Coverage to Care program, thanks to funding from the DMC Foundation and the D. Dan and Betty Kahn Foundation. This program helps to clarify the confusing nature of insurance policies and ensure community members receive the best care possible.



Natan Sharansky at JFS Annual Meeting

Jewish Family Service was honored to feature human rights activist Natan Sharansky at our 2016 annual event. With almost 1,000 community members in attendance, we commemorated the 25th anniversary of Operation Exodus and the rescue of 1.5 million Soviet Jews. Marvin Lender and Joel Tauber, who each served as National Chairman of the United Jewish Appeal Operation Exodus Campaign, joined Mr. Sharansky for a discussion.



Year in Review

700 hours

& \$300,000 in pro bono legal assistance were provided by our volunteer attorneys



595

individuals and families received family support services



10,725

hours of volunteer service were performed



919

community members were provided counseling

8,975

phone calls were responded to through our resource center

269

older adults received assistive technology services



799

older adults were assisted



26,834

door-through-door rides were provided

100,000

hours of home care services were provided through JFS



567

Holocaust survivors were served through home care, transportation, care management and other vital services

320 members

of the Cancer Thrivers Network for Jewish Women were helped to thrive through JFS

Responding to the needs of the community

Whether resettling 7,000 refugees from the former Soviet Union or helping those in crisis after the flood of 2014, Jewish Family Service is nothing if not responsive.

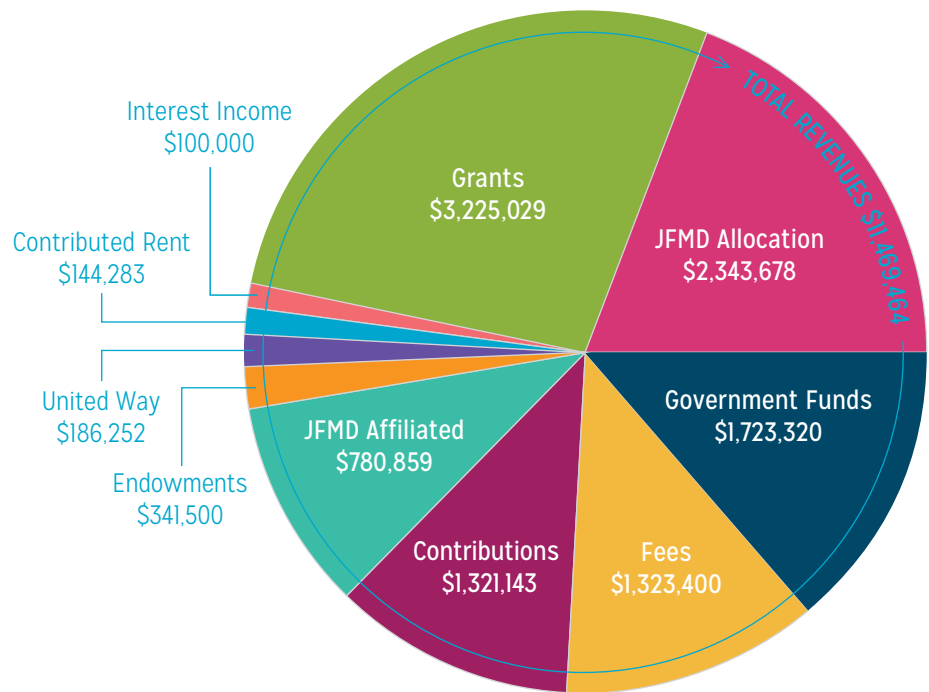
So when a fire broke out at Baptist Manor in Farmington Hills, displacing residents served by Jewish Family Service, our staff didn't just step in – they leaped, assessing the needs of those involved and ensuring both the physical and emotional well-being of the residents.

They shopped for clothing and other essential items. They found alternative housing. They made arrangements with Kosher Meals on Wheels to continue service at a resident's new address. They informed emergency medical personnel of pre-existing conditions. They offered assurances, soothed frayed nerves and reunited one cat with its much-relieved owner. And they continue, today, to ensure that all their needs are being met.

Although it was a core team of staffers that did the heavy lifting, the relief they provided would not have been possible without the support of our community. Your continued generosity allows us to make a difference in the lives of so many.

Statement of Operations

For the Fiscal Year Ending May 31, 2017



EXPENSES:

Outpatient Counseling & Mental Health	\$1,849,429
Home Care	\$2,318,166
Older Adult Services	\$2,141,119
Transportation	\$1,467,693
Family Support Services	\$968,942
Financial Assistance	\$820,123
Outreach & Day Schools	\$311,001
Development	\$338,633
Resource Center	\$469,500
Volunteers	\$272,533
Wellness, Navigation, Cancer	\$345,050
Immigration	\$86,175
Mentor	\$101,100
Total	\$11,489,464

Jewish Family Service Board of Directors | 2016-2017

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*Deceased



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