

# THE MANY FACES OF JFS



Jewish Family Service  
of Metropolitan Detroit



FALL 2011

## PERRY OHREN IS NEW JFS CEO



In February 1991, fresh out of graduate school in Ann Arbor, I started working at Jewish Family Service as a Clinical Social Worker in the

Windows Family Violence Program. I could not have chosen a better place to begin my career and could never have imagined the assignment I'd land some 20 years later, as JFS' new Chief Executive Officer.

In between then and now I have had an interesting and varied career, first supervising Wayne State University's Parents and Children Together Program, which helped families in the Child Welfare System. Next I worked for JVS (Jewish Vocational Service) for six years, supervising a variety of Employment and Rehabilitation Programs and Services at its Southfield, and then Detroit facilities. This led to my return to Jewish Family Service in 2003 as a Federation-employed Director of Supportive Communities, a program housed at JFS that helped older adults to age

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## JFS WINS A NEW TOYOTA FROM FACEBOOK CONTEST



On June 19th, people all over the world voted for JFS to win a new vehicle from the Toyota 100 Cars

for Good program, a Facebook-enabled philanthropy initiative whereby Toyota gave 100 cars in 100 days to 100 deserving charitable organizations. The new Toyota Sienna will be used by the JFS Escorted Transportation Department, which provides over 28,000 rides each year to more than 1,100 individuals. Over 75% of the clients are

older than 70 years of age and over 94% of the rides provided are for medical appointments.

Thank you to everyone who voted for us.



Left to right: On Wednesday, October 8th at Serra Toyota in Farmington Hills, Perry Ohren, JFS CEO accepts the key from Dave Yunker, Toyota Internet Sales Manager.

## JFS LAUNCHES NEW WEBSITE

This Spring, JFS launched its new website, which will help community members to easily navigate our services, as well as allow for individuals and corporations to learn how they can become involved and support the organization. In addition to describing our services, the new website has a breadth of information and resources for individuals and families. Are you looking for a family-friendly volunteer opportunity this fall? Are you taking care of an aging parent? Do you have a young family and have any questions about being a parent? We can help!

Please visit our new site to learn more at [www.jfsdetroit.org](http://www.jfsdetroit.org).

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## REFLECTIONS



This fall I retired from my position as CEO of Jewish Family Service of Metropolitan Detroit, a position I have been privileged to hold for nearly 13 years. A time of retirement is an obvious time for reflection and introspection, and this is particularly true for me since my timing coincidentally coincides with the beginning of the Jewish High Holy Day period.

We live in a time of continuous and rapid change. Some would say that this has always been the case and certainly was so 13 years ago. Nonetheless, I believe that we can all agree that the pace of change has quickened by an infinite amount. I do not know how many of us accurately predicted the degree of technological change that we have all experienced. I do not know how many of us accurately predicted the extreme depth of the economic cycle we have experienced for the

past four or five years. I know I made no accurate predictions. Even words convey today a different concept and vision than their traditional usage. Upon hearing the word “twitter”, I no longer think of the sound of a bird.

The first thing that comes to my mind when I hear the term “under water” is no longer the fun of water sports, but a family in danger of foreclosure or even eviction from their home. The word “friend” has a whole new reference, if not a totally new meaning. Utilization of a “smart phone” arguably was the critical ingredient to the igniting of a successful political revolution.

We at JFS have recognized that, if we are to remain effective and successful in this type of environment, we must continuously evaluate what we do and how we do it. Though with the appropriate caution, we must not be averse to experimenting with new strategies and responses and the inherent risks that accompany such experimentation. Our willingness to experiment and adapt to changing conditions — while far from perfect, with uneven pace, and many ups and downs — is apparent throughout our organization. This includes our back door operations, our strategies for marketing and development, and,

most important, the creation of new programs or modifications of existing ones, to meet emerging community need. Yet, as much as the world around us changes, I believe that what is most important actually remains constant. Those who have worked closely with me through the years have often heard me say that the basic needs of people do not change. Here I refer to physical needs, such as food, shelter, clothing and medical care, and to emotional needs such as the need to love and be loved. What changes is how people present those needs and, therefore, the programs that are necessary to create or further develop in response. In other words, JFS may show different looks, but our mission does not change, only how we carry it out. And what also has remained constant throughout the years, though many of the faces have changed, is the caring and expertise of the JFS staff, the unwavering dedication and commitment of the JFS board, and the unwavering commitment of the community’s volunteer and professional leadership to those in need. I have been honored to have this opportunity to serve this incredible organization and community. Thank you all!

With much gratitude,

Norm Keane

## THE JOY PROJECT HELPS WOMEN THIS MOTHER’S DAY



Last year for Mother’s Day, Elanah Hunger wanted to do something special to honor her mother, Joy Nachman, by giving back to the community in some way. Elanah met with JFS staff and board members to create The Joy Project, a new initiative to honor the women we

love by supporting women in need. The goal of the project is to raise money to support Jewish Family Service programs serving women, while providing a gift to hundreds of clients who are mothers.

This year around Mother’s Day, JFS raised almost \$12,000 to support programs serving women. In its second year, The Joy Project more than doubled its donations. JFS would like to thank Tapper’s Jewelry

for sponsoring the campaign and for giving hundreds of the mothers served by JFS a beautiful bracelet as a Mother’s Day gift.

Thank you to The Joy Project Committee: Joy Nachman, Elanah Hunger, Barbara Alpern, Emily Camiener, AJ Falik, Jennifer Lerner Friedman, Cheryl Guyer, Elissa Miller, Harriet Morse, Leah Narens, Julie Rothstein, Jennifer Silverman, and Marla Young.

## JFS HONORS COMMUNITY VOLUNTEERS, PARTNERS AND EMPLOYEES



On June 2nd, JFS honored our volunteers, community partners and employees at the JFS Annual Meeting and Recognition Event. Honorees included Nate Goldberg and Family for their annual Goldberg Thanksgiving Basket Distribution; Building Industry Association of Southeastern Michigan and Project Build! volunteers for their work in repairing client homes; Volunteer of the Year, Russell Mirvis, and Mentor of the Year, Jerry Weinfuss. Linda Klein received the Employee of the Year Award and Rozanne Sedler was honored with the Lifetime Achievement Award. JFS would like to thank our event sponsors: DTE Energy and Gourmet Parties. Please visit our website to view more photos from the event at [www.jfsdetroit.org/recent-news/jfs-honors-community-volunteers](http://www.jfsdetroit.org/recent-news/jfs-honors-community-volunteers).

Building Industry Association members left to right: Brad Hinkson, Jo Golda, Michelle Malamis (JFS staff), Michael Stoskopf, BIA Executive Officer, Susan Adler Shanteau, BIA Vice President- Communications, Gordy Oliva, Norm Finkelstein, Ron Jedwab, Richard Cherkasky.

## OVER 100 MENTORS, YOUTH AND JFS VOLUNTEERS HAD A GREAT TIME AT THE PICNIC



On Sunday, August 28th, JFS sponsored a picnic for our volunteers and mentors at Springdale Park in Birmingham. Over 100 people attended this fun-filled day with a moonwalk, face painting, water balloons, a caricature artist, games and great food. Each day, JFS volunteers have a positive impact on members of our community through a variety of programs. We appreciate and want to thank all of our volunteers who have supported our clients this past year.

To learn more about JFS volunteer opportunities, call Lindsay Leder at 248-592-2309. For mentor opportunities contact Alison Orley at 248-592-2317, or visit our website at [www.jfsdetroit.org/volunteers](http://www.jfsdetroit.org/volunteers).

JFS would like to thank our event sponsors: Johnny Pomodoro's Fresh Market and Holden's Party Store. Thank you to our Mentor Connection Event Committee: AJ Falik, Micki Grossman, Michelle Kochan, Elissa Miller, Gary Plasko, Rick Segal, Nancy Solway, Amanda Warner and Linda Warner.



Over 100 mentors, youth and JFS volunteers had a great time at the picnic.

## PERRY OHREN IS NEW JFS CEO Continued from page 1

in place. A year later, Jewish Family Service hired me to be the Director of Older Adult Services, and in 2007 I was promoted to be the Chief Program Officer.

As a JFS insider and as a seasoned professional, I know that Jewish Family Service is an exceptional agency. Under Norm Keane's leadership, it has grown in many ways and has become a recognized leader in the field. JFS' growth has

specifically taken place in so-called safety net services as well as services for older adults and their loved ones, both core area to JFS' mission. Norm's leadership will be missed, but his work will be felt for a long time to come.

As I begin my tenure as CEO I know that countless challenges, opportunities, setbacks and victories lie ahead. What is clear to me is that regardless of the big picture at the

agency, within the Jewish as well as the broader communities, Jewish Family Service of Metropolitan Detroit must stand ready, every single day, to help each and every person who is courageous enough to ask us for help, in the most humane and dignified manner possible. I humbly and excitedly accept this responsibility, knowing that Team JFS is a solid team, comprised of all who work for JFS and all who support JFS. Together we will carry on this sacred work.

## ELDERCARE SOLUTIONS JOINS THE WALK TO END ALZHEIMER'S



The Alzheimer's Association Memory Walk for the Greater Detroit area was held on Saturday August 27th at the Detroit Zoo; participating in this meaningful event were staff members from the ElderCare Solutions of Michigan division of JFS. In addition to participating in the walk itself, ElderCare staff were able to connect with other professionals and family members affected by this disease and

share information about services in the community for individuals with Alzheimer's. It was great to be a part of this community event, while at the same time sharing information about ElderCare Solutions and the worthwhile investment in a geriatric care manager. To learn more about ElderCare Solutions visit our website at [www.eldercaresolutionsofmi.org](http://www.eldercaresolutionsofmi.org) or contact our Resource Center at 248-592-1944.



JFS ElderCare Solutions staff left to right: Karen Amber and Erica Saum enjoyed the walk.



# FAMILY FUNTASTIC!

a **FAMILY FUN EVENT**  
**December 4th, 2011** 9-11 **4 to 8 pm**  
**Franklin Athletic Club**

*Activities for  
All Ages*

*Supporting  
Project Chessed's  
mission to connect  
the medically  
uninsured to  
health care*

To register  
and learn more go to  
[www.jfsdetroit.org/funtastic](http://www.jfsdetroit.org/funtastic)

*For more information call  
Linda Klein at 248.592.2318*

## MENTOR CONNECTION MOVIE FUNDRAISER

On Sunday, June 5th, over 220 people attended the 2nd Annual Mentor Connection Movie Fundraiser. *Kung Fu Panda 2* was shown at the Emagine Theatre in Novi where families, mentors and youth came out to enjoy the festivities. All proceeds went to benefit Mentor Connection, a program of JFS that matches caring adult mentors with Oakland County youth in need of additional support. We would like to thank our sponsors: Emagine Theatre, D.S. Kim Black Belt School, Stonebridge Financial Partners, LLC, Michael J. Dul & Associates, Inc., and ShutterBooth, for their support this year. Visit our website to view more photos from the event at [www.jfsdetroit.org/mentor](http://www.jfsdetroit.org/mentor).



Over 220 community members participated in the event



Kathy Vander and Mallory Stoddard enjoy the festivities.

## RESOURCE CENTER HELPS THOUSANDS

At the heart of Jewish Family Service, the Resource Center provides valuable services to JFS clients and community members. On the frontline, Resource Center staff members commit themselves to being community resource specialists in order to provide critical information and referrals to individuals in need. Through this service, people are connected to agencies and programs that can help meet needs pertaining to a wide variety of concerns including, but not limited to: food and utility assistance, mental health concerns, and domestic violence intervention. Masters-level professional staff complete screening assessments over the phone, or in person, to



JFS staff left to right: Molly Suhr-Krycka, Alexa Lempert, Marcy Kolb, and Erica Saum

ensure that each individual is connected with the programs that will best meet their needs. These initial comprehensive assessments

include financial concerns, substance use, risk of suicide and other factors that contribute to the client's well-being.

The JFS Resource Center is responsible for handling inquiries directed to JFS, ElderCare Solutions of Michigan, as well as community collaborations such as the Jewish Assistance Project.

**Over the past year, the Resource Center has handled over 5,000 inquiries providing information, assistance, and peace of mind to individuals in need.** If you would like

information on JFS and community services, please contact the Resource Center at 248-592-2313 or [resourcecenter@jfsdetroit.org](mailto:resourcecenter@jfsdetroit.org).



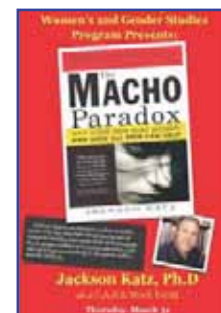
JCADA has created an Elder Abuse Task Force that has become involved on a county level, and is currently researching elder abuse resources in our Jewish community.

Our Marketing Task Force is in the process of creating a training video that will be used to educate and raise awareness of the issue of domestic abuse in our community. The video will feature the stories

of local survivors of abuse, as well as others who have important information regarding this issue.

On April 27th, JCADA had an event at the Teen Center at the Jewish Community Center to kick off our Teen Task Force. It was a great success and we look forward to working together with teens in our community to raise awareness about healthy dating relationships.

Our College Student Task Force sponsored a successful awareness event at Hillel of University of Michigan. We are also in the process of creating a professional advisory board for the coalition. If you are



a professional who has contact with people who are in abusive relationships, we need your expertise.

Watch for a fabulous JCADA community event in April 2012 with Dr. Jackson Katz. If you are interested in becoming involved in any of these projects, please contact Ellen Yashinsky Chute at [eychute@jfsdetroit.org](mailto:eychute@jfsdetroit.org) or 248-592-2666.



The JFS Cancer Resource Connection provides information, referrals, mentoring, resources, and advocacy services

to individuals and families in our community who have been touched by cancer. Our mentoring program has provided support to community members facing cancer and their loved ones by matching them with

1-on-1 peer mentors, who are trained volunteers with similar cancer experiences.

The JFS Cancer Resource Connection has partnered with The American Cancer Society to provide local and national resources for our community members. We have compiled a local resource guide which can be accessed at [www.jfsdetroit.org](http://www.jfsdetroit.org) on the "Cancer Resource Connection" page. We are

proud to have been a part of several community outreach and education programs relating to cancer, such as Relay for Life, Karmanos' Survivorship University, the Cancer Thrivers, and Temple Israel, and look forward to offering many more educational experiences in the future. For more information about this program, please contact Shira at 248-593-3963 or [syechieli@jfsdetroit.org](mailto:syechieli@jfsdetroit.org).

## GRANT HIGHLIGHTS - DTE ENERGY FOUNDATION AND HARRY AND JEANETTE WEINBERG FOUNDATION



JFS would like to thank the DTE Foundation for providing a \$20,000

challenge grant for all new and increased gifts to last year's Friends of the Family campaign. JFS would

like to thank the Harry and Jeanette Weinberg Foundation for their donation of \$80,000 in support of the Jewish Federation's Jewish Assistance Project, to help families in crisis because of the economic downturn and its profound impact on metro

Detroit. This donation helped to support Family Case Management services at Jewish Family Service and Hebrew Free Loan.



The Harry and Jeanette Weinberg Foundation, Inc.



Project Build! is a JFS program in partnership with the Building Industry Association of Southeastern Michigan that allows older adults, people with disabilities, and low-income individuals and families to live in safe, functional and barrier-free homes. Over the past year, 37 Project Build! businesses repaired and provided much needed home modifications for 12 client homes and donated over \$30,000 in supplies and expertise. Projects included roof repair and replacement, plumbing repair, furnace replacement, toilet replacement and a full handicap accessible bathroom remodel. This

summer, JFS and BIA joined with our newest partner, The Home Depot to transform a client's home into a clean, safe living environment.

With a \$5,500 grant from The Home Depot Foundation and eleven volunteers from the Commerce Township store, The Home Depot made an enormous impact in this client's home. JFS would like to thank all of the volunteers and local businesses that have supported these projects over the past year! Visit our website at [www.jfsdetroit.org/volunteers/project-build](http://www.jfsdetroit.org/volunteers/project-build) to learn more about Project Build! and to see project photos.



Gordy Oliva from Gordy Oliva Remodeling and Go Barrier Free shows Diane Traurig her newly renovated bathroom

# SPECIAL DONATIONS

## THANK YOU SUNDANCE SHOES

JFS would like to thank Sundance Shoes for their recent donation of 200 pairs of Naot shoes and sandals made in Israel. The shoes were given to low-income client families. Sundance Shoes is a family owned women’s shoe store in West Bloomfield that has been in business and serving the community since

1973. “It gives the Sundance Staff great pleasure to give back to the community that has kept us alive and growing through trying times,” says Robin Hoffman of Sundance Shoes.



## BABYSITTING SUPPORTS FAMILIES



Nicole Doctoroff giving her donation to David Miller, JFS CFO.

This winter, for her Bat Mitzvah project, Nicole Doctoroff decided to put her hard earned money to good use by giving back to others through the JFS Adopt a Family program. Nicole learned more about the services

that JFS provides to the community, and specifically, how the agency helps families in crisis. She gave her donation to the staff to purchase items for one family on our waiting list. Thank you, Nicole, for brightening the holidays for one of our families.

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### A SPECIAL THANK YOU...

We gratefully acknowledge the generous support of the following donors who have contributed to the Friends of the Family Campaign between October 16, 2010-August 18, 2011. Through their participation and involvement, they have made a statement of support for JFS programs and services. We thank them for their ongoing involvement.

Mark Milgrom,  
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Perry Ohren,  
Chief Executive Officer

## DONATIONS

Create a lasting tribute in your name or in honor or memory of a loved one by establishing a Name Fund through Jewish Family Service. An initial gift of \$2,500 is required, followed by two payments of \$500 or more over the next two years. Your gift can be designated to support the JFS program or service of your choice, and you will receive a credit for 26 tribute cards each year the fund remains active.

For more information, please call Amy Haimann at 248-592-1903.

With sincere appreciation and gratitude, we acknowledge the following donations we received between October 16, 2010 to August 18, 2011.

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# JEWISH FAMILY SERVICE 15TH ANNUAL FALL FIX UP

**SUNDAY, NOVEMBER 13TH  
9:30AM BREAKFAST  
AND SUPPLY PICK-UP**

**Jewish Community Center  
15110 W. Ten Mile,  
Oak Park, MI 48237**

Fall Fix Up serves homebound older adults and others in need of minor home repairs and outdoor cleanup

**If you are interested in participating,  
please go to [jfsdetroit.org/fall-fix-up](http://jfsdetroit.org/fall-fix-up)**

**Or contact Lindsay Leder at  
248-592-2309 or, email at  
[lleder@jfsdetroit.org](mailto:lleder@jfsdetroit.org)**



Jewish Family Service  
of Metropolitan Detroit



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**Make the Holidays  
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For more information, contact Lindsay Leder at  
(248) 592.2309 or email [lleder@jfsdetroit.org](mailto:lleder@jfsdetroit.org).



Jewish Family Service  
of Metropolitan Detroit



The Many Faces of JFS is a publication of Jewish Family Service  
Mark Milgrom - President • Perry Ohren - Chief Executive Officer



Jewish Family Service  
of Metropolitan Detroit

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